



**MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY  
OFFICE OF WASTE MANAGEMENT AND RADIOLOGICAL PROTECTION**

**ELECTRONIC DEVICE MANUFACTURER  
REGISTRATION FORM**

Registration is required under authority of Section 17303 of Part 173, Electronics, of the  
Natural Resources and Environmental Protection Act, 1994 PA 451, as amended.

FOR ADDITIONAL INFORMATION, CONTACT THE  
MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY,  
OFFICE OF WASTE MANAGEMENT AND RADIOLOGICAL PROTECTION,  
SUSTAINABLE MATERIALS MANAGEMENT UNIT AT 517-284-6590

YEAR 2013-14 FOR DEQ USE ONLY

Date Received by DEQ: 12-23-2013

Received by: JWO

Fee: \$3,000 - Yes ☒ No ☐

ACH Payment Confirmation #:

**ELECTRONIC DEVICE MANUFACTURER:**

**NOTE: COMPLETE THE ENTIRE APPLICATION EVEN IF THE ANSWER IS "N/A" or "0"**

1. Company Name (True Name and All Assumed Names): Toshiba Global Commerce Solutions

2. Area Code and Telephone Number:  
1-800-426-4968

3. Manufacturer of:

Video Display Devices

Yes ☒ No ☐

Computers

Yes ☒ No ☐

Printers

Yes ☐ No ☒

4. Mailing Address:

Address: 3039 Cornwallis Road

City: RTP

State: NC

ZIP: 27709

Country: USA

County (if in Michigan):

5. Home Web Site Address:

www.toshibacommerce.com

6a. Contact name: Lauren Sweet

6b. Contact e-mail address: lsweet@us.ibm.com

6c. Contact telephone number: 303-466-4285

**BRAND NAMES OF COVERED ELECTRONIC DEVICE(S) AND TYPE OF DEVICE (video display or computer)  
SOLD BY THE MANUFACTURER**

7. Please list the brand names of covered devices your company manufactures. (Attach an additional page if necessary.)

(a) IBM Video Display

(e)

(b) IBM Computers

(f)

(c)

(g)

(d)

(h)

**For Cashiers Use Only**

## TAKEBACK PROGRAM CONSUMER CONTACTS

8a. What Web site address do you provide to consumers for information on your Takeback program? [www.ibm.com/ibm/recycle/us](http://www.ibm.com/ibm/recycle/us)

8b. If the Web site address above includes a link to the Takeback program, describe how to find that link on the Web site: N/A

8c. If provided, what telephone number do you provide to consumers for information on your Takeback program? 1-866-223-3534

## TAKEBACK PROGRAM INFORMATION

9. What are the primary method(s) utilized by your Takeback program? Check up to two boxes.

Mailback ☒

Permanent collection site ☐

Collection events ☒

Retailer ☐

9a. Identity of the person responsible for coordination of the Takeback program.

Name: Lauren Sweet  
303-466-4285

e-mail address: [lsweet@us.ibm.com](mailto:lsweet@us.ibm.com)

Phone #:

9b. Please describe your Takeback program.

IBM has chosen The UPS Store®, which in some cases uses participating Mail Boxes Etc.® centers to facilitate our no-charge product take back for our recycling program for Covered Electronic Devices. The UPS Store® and any such participating Mail Boxes Etc.® centers in Michigan will accept Covered Electronic Devices for shipment to IBM recyclers. When a Covered Electronic Device has been received by a UPS Store® or participating Mail Boxes Etc.® center, the store or center will package it and ship it to IBM's designated facility for recycling. At this time, this is TCG Recycling, located in Louisville, KY. Consumers do not have to pay a fee at the time of collection or afterward. IBM provides for the collection of Covered Electronic Devices that is reasonably convenient and available to consumers in Michigan, and designed to meet the collection needs of consumers in this state. Consumers may simply go online to the IBM website, print a UPS label or a Mail Boxes, Etc. label, then bring their Covered Electronic Device to the respective nearest UPS Store® or Mail Boxes, Etc. ® center, where the Covered Electronic Device will be collected and shipped for the consumer.

9c. Are appropriate devices covered with your Takeback program? Check appropriate box:

If you are a manufacturer of computers, do you accept all brands?

Yes ☐

No ☒

N/A ☐

If you are a manufacturer of video display devices, do you accept all brands?

Yes ☐

No ☒

N/A ☐

9d. Is your Takeback program free to consumers?

Yes ☒

No ☐

9e. Is your Takeback program reasonably convenient and available to and otherwise designed to meet the needs of consumers in this state?

Yes ☒

No ☐

9f. What is the number of devices a consumer may deliver to your program each day? Unlimited ☒ #

10. What information do you provide to consumers on how and where to return covered electronic devices that are labeled with your name or brand label?

Several U.S. states require manufacturers to create programs for no-charge product recycling for certain electronic equipment, for example, personal computers, computer monitors and in some states peripherals and related accessories that they have manufactured and sold.

IBM participates in a variety of product take back for recycling programs, including programs in certain states where individuals can ship their IBM logoed computer products and peripherals through The UPS Store® and participating Mail Boxes Etc.® centers (UPS uses some Mail Boxes, Etc.®, centers) to IBM recyclers. We do not charge a fee at the time of collection or afterward for this service. Please use the drop down menu below to determine if IBM or your state has a no-charge product recycling program at this time. Once you have determined that a program is available in your state, please follow the directions to ship your IBM logoed computer products and covered peripherals and accessories for recycling.

Important: For the purposes of this recycling program, damaged or otherwise non-functional IBM logoed personal computers, monitors, and covered peripherals and accessories may be shipped except as follows:

- Cracked or broken monitor screens or any product showing visible leakage (example: leaking or corroded batteries) cannot be accepted for shipment. Contact your local municipal hazardous waste facility for proper handling and disposal of such products."

Comment: The above is direct from <http://www.ibm.com/ibm/recycle/us> Refer to that website for the latest information.

11. How do you provide information to consumers on how and where to return covered electronic devices?

Consumers can find out specifically how and where to return Covered Electronic Devices at:

[www.ibm.com/ibm/recycle/us/](http://www.ibm.com/ibm/recycle/us/)

or by calling the Toll Free Number at 866-223-3534 and following the automated prompts.

This information is also provided in the "Environmental Notices and User Guide" which accompanies these products when sold.

**TAKEBACK PROGRAM REPORT** (include this information beginning with the first registration submitted after the implementation of the Takeback program)

12a. The number of collection and/or recycling locations (permanent or intermittent) in the state of Michigan. 100 UPS store locations in Michigan

12b. List the weight of the covered electronic devices received by the Takeback program from consumers during the prior year:

0055 Tons by mailback

Tons thru collection locations 276 Tons through collection days

Tons through Retailers

13. The processes and methods used to recycle or reuse the covered electronic devices received from consumers:

IBM will not dispose of Covered Devices in landfills or transfer covered electronic devices to computer equipment recycling facilities that dispose of covered electronic devices in landfills other than necessary incidental disposal in de minimis amounts.

IBM provides for the recycling or reuse of used computer equipment from residents in Michigan through their recycling contract with Technology Conservation Group (TCG) located in Louisville, KY.

TCG takes extraordinary care to recycle, recover and reuse every part of what's sent to them. In fact, virtually 100% of TCG intake is indeed recycled, recovered or reused, with less than one percent - all biodegradable - sent to the landfill. With this level of commitment it should come as no surprise that TCG is ISO 14001:2004 registered, a rare accomplishment in the field of electronics' recycling. Because TCG complies with this gold standard of Environmental Management Systems, TCG meets or exceeds all local, regional, national and international regulations at many TCG locations around the globe.

All downstream recyclers must meet strict IBM guidelines and are evaluated and approved prior to being used. TCG follows IBM's own very strict standards in this regard.

IBM's overall Environmental Management System has a global ISO 14001 certification, the first Corporation to achieve this designation and this dates back to 1997. Link to IBM's Global Certification:

[http://www.ibm.com/ibm/environment/iso14001/IBMGlobalCert\\_June2010.pdf](http://www.ibm.com/ibm/environment/iso14001/IBMGlobalCert_June2010.pdf)

To the best of our knowledge, all TCG locations are currently ISO 14001 registered & certified by a third party registrar, QMI/SAI.

Comment: IBM has not sold to the "household market" for any of the past five years:

The focus of IBM's recycling offerings is providing solutions for our commercial customers. In April, 2005, IBM completed the sale of its Personal Computing (PC) Division to Lenovo. IBM has not been involved in the design or marketing of desktop personal computers or notebook computers for household consumers since that date. Even before the sale of the Personal Computing Division, IBM's sales of PC systems were targeted to commercial users. In fact, IBM discontinued the sale of PC systems through retail outlets several years before the sale of the business to Lenovo. However, IBM does still manufacture certain video display products for use with professional workstations and business servers. Those products are typically recovered via our Global Asset Recovery Services Division which refurbishes these and resells them for further use.

I, the undersigned registrant, swear and affirm, UNDER PENALTY OF LAW, that the statements contained herein are true and correct. I certify under penalty of law that the information contained on this form, to the best of my knowledge and belief, is true, accurate, and complete. I am aware that there are significant penalties for submitting false information.

PRINT NAME: Lauren Sweet DATE: 12-5-13  
SIGNATURE: Lauren Sweet TITLE: Prog Mgr Compliance